Fast Parts Tech App FAQs

1. What is the Fast Parts Mobile Tech App?
   The new Fast Mobile Tech app has been specifically designed for the service technician standing in front of a residential unit to identify parts. The app also offers features such as cross reference tools and store locaters.

2. How do I get access to the new Fast Parts Mobile Tech app?
   Sign in to your iTunes or Google store account
   Select the download appropriate for your device (Apple or Android version)

3. Why is Fast Parts offering this mobile app?
   Fast Parts continually strives to provide its customers with the best tools and materials to make their jobs more productive. The mobile Web app provides users with. Convenience: Accessing unit information real time quickly, accurately and onsite. Improved Customer Experience: Enjoy the device screen viewing for critical parts lists, documentation, and email feature to optimized and provide for a better customer experience on a variety of mobile devices. Fast Mobile Tech app located in the major App store for easy to find downloads. Get Enhancements Automatically: No need to visit an app store to obtain the latest app version. Intuitive Design: Easy navigation.

4. Which devices does the app work on?
   Devices include: iPhone™ 6.1.2 and Android™ 4.2 OS or higher tablets.

5. Where can I download the new app?
   All users would go to their device appropriate store.

7. How much does it cost to purchase the new app?
   There is no cost to obtain access to the app. The app is Free!

8. What features are available when using the Fast Parts Mobile Tech app?
   a. Equipment BOM
   b. Cross reference tool.
   c. History
   d. Store Locator
   e. Settings

9. How do I navigate through the Fast Parts Mobile Tech app?
   Please refer to the Fast Parts Mobile Tech app quick start guide.

10. Can I use the Fast Parts Mobile Tech app offline?
    No. The application uses web services to populate data.